



Jaduka Services

With Jaduka On-Demand Customer Communications Services and the Jaduka API, companies can now easily blend voice into their critical workflow activities—and more effectively “speak” with employees, partners and customers.

Click-and-Connect®:

Personalize the Web experience through phone support.

Jaduka Click-and-Connect Calling lets users initiate a telephone call from virtually any Internet application. By simply clicking a button on a Web page, email, newsletter, electronic greeting card, ad unit or other HTML document, Jaduka places calls to each person and seamlessly bridges the phone call. Enterprises using Click-and-Connect enhance the impersonal web with voice and personal connections.

Notification:

Send time-sensitive notifications to one or more persons.

When a pre-determined event or condition is set to “trigger” the application within the enterprise, Jaduka Notification sends a personalized voice alert to a recipient’s phone using Text-to-Speech or .wav/mp3 files. In cases where notifications need to be sent to larger groups within a short timeframe, such as alerting an internal department or customer group of a breaking development, Broadcast Messaging is also available.

For more
information call
800 880 5910 or email
sales@jaduka.com.

Jaduka.com



Conferencing: Schedule group calls or hold impromptu conferences.

Jaduka Conferencing enables you to customize a feature-rich conferencing application that tightly integrates into existing business processes. A simple Web interface enables you to automatically schedule calls, invite participants and manage permissions. Companies can choose between Ad-hoc Conferencing (800 & local number dial-in), Scheduled Conferencing (calls to specific people at a pre-defined time) or Web-Initiated Conferencing (calling participants into a conference from a Web page).

Diary: Gather information in real time.

Perfect for marketing and communications purposes, Jaduka Diary is a Web-initiated voice recording service that enables companies to post voice messages to any electronic medium, including emails, Web sites, blogs, social networking sites, and more.

Jaduka On-Demand Customer Communications Services target business process optimization by blending real-time communications into critical workflows. Delivered over the Web, our time-sensitive notifications, event-triggered alerts, ad-hoc conferencing functionality and Web site call support help companies increase sales, decrease response times and reduce operating costs across the enterprise.

Jaduka offers frictionless integration, pay-as-you-go billing options and zero capital expenditures. Accessed by companies a million times daily, the Jaduka API supports over 1 billion accounts.

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